

Breakthrough

2017 Donor Impact Report



Dear Friends of HAVEN,

With the advent of 2018, I naturally look back at my first year with HAVEN. Our Donor Impact Report will tell only some of the story, outlining accomplishments and progress for fiscal year October 2016 through September 2017. What won't be reflected in our facts and figures is the powerful, unexpected breakthrough of the public condemnation against sexual misconduct.

Closely following film producer, Harvey Weinstein's incrimination, over fifty well-known celebrities, politicians, network and studio leaders were either fired or resigned. Sexual harassment, assault and rape were reported by multiple women, many of whom are also well-known. Time magazine's 2017 Person of the Year, the Silence Breakers, included singer-songwriter Taylor Swift, actor and activist Ashley Judd and journalist Megyn Kelly. Tarana Burke, founder of #MeToo movement was also named.

This undeniable solidarity allowed women, and a few men, to come forward against what HAVEN has been witness to for over 43 years, *the abuse of power and control.*

The crumbling of the seemingly indelible careers of these high-profile men was a welcome relief to HAVEN. While this unraveled externally, we went on internally serving survivors, working to help each one of them find their own path to healing.

The HAVEN team is thankful for this long-awaited revolution to begin. It helps to galvanize our mission of eliminating domestic and sexual violence. But, we weren't shocked by the reported behaviors. We hear from survivors, day after day, and know that what has been revealed is just a glimpse of the abuse and violence that exists.

HAVFN

As for my first year with HAVEN, I began learning in-depth about the movement and survivors, about our programs, our team, our donors and our community partners. We have positioned ourselves for next fiscal year with plans to better our services, increase resources and reach even more survivors.

I've met many of you who support HAVEN. If I could speak to each of you personally, I would tell you we cannot do this work without you. Our mission fulfillment depends on you. Each of us at HAVEN is working with your generosity in mind. Also, I would ask you to stay with us. Support us as we stand against domestic and sexual violence. Most importantly, I would thank you.

With much gratitude and appreciation,



ABOUT HAVEN

HAVEN is Oakland County's only comprehensive program for victims of sexual assault and domestic violence, providing a 24/7 crisis line, emergency shelter, medical forensic exams, counseling, court advocacy and prevention education to more than 30,000 people each year in Oakland County and surrounding areas. Nationally recognized with 42 years of experience, HAVEN's mission is to eliminate sexual assault and domestic violence and to empower survivors through advocacy and social change.

OUR MISSION

To eliminate sexual assault and domestic violence and to empower survivors through advocacy and social change in and around Oakland County.

OURVISION

HAVEN, a nationally recognized nonprofit leader in Oakland County, promotes a world of safe, equal and accountable communities where sexual assault and domestic violence do not exist.



FACTS

During fiscal year 2017, HAVEN served more clients through our residential, counseling START (Safe Theraputic Assault Team) and social action programs than were served in the previous fiscal year. Our crisis and support line volume and clients served also increased. The prevention education team provided an increased number of school based curriculum, multi-session leadership development courses, professional trainings and community awareness events. 222 207 survivors & of their children were sheltered in our residential program

852814 adults children received therapy through our counseling program

callers were provided crisis intervention by the crisis and support line

2,731 were resour survivors shelte

were provided alternative resources because residential shelter was full

adults received START medical forensic exams

9 children 17 & under

received START medical forensic exam,9 of whom were 6 years or younger

educational programs were presented

total

survivors

10,955 people attended

trainings conducted by the prevention education team

by the prevention education team

received services from our resource and community partnership program

HAVEN PROGRAMS

We're More Than a Shelter



The HAVEN counseling program serves adults and children who have been affected by domestic violence and sexual assault. Specialized groups and individual counseling provides support, guidance, insight and information into the complicated dynamics of abuse, violence and assault. Therapeutic support is based in empowering, trauma informed practices. Each HAVEN therapist is a Master's level counselor or social worker and holds a license in the state of Michigan. The quality of our counseling services is best in class.

CRISIS AND SUPPORT LINE

The HAVEN crisis and support line never closes, serving callers 365 days per year, 24 hours per day. The support line provides crisis intervention, understanding and support, safety planning, referrals and information to those affected by domestic and sexual violence. Fully trained specialist field both phone calls and online chat requests.

PREVENTION EDUCATION

Our skilled, experienced educators train audiences of all ages. They work with students, pre-school aged through college, their teachers and their parents to equip them with the tools to build healthy relationships based on mutual respect and the meaning of consent. HAVEN educators provide professional training to law enforcement and healthcare providers on recognizing and responding to intimate partner violence. They also provide training to the public on the dynamics of domestic and sexual violence and the root causes of violence against women.

RESIDENTIAL PROGRAM

HAVEN's residential program is Oakland County's only 24-hour emergency shelter exclusively for domestic and sexual violence survivors and their children. HAVEN residential clients not only experience a safe living environment where they are able to regain control of their lives, but they have access to all other HAVEN programs. Our youth program, within residential services, offers a safe and nurturing environment for children to express themselves through structured arts, crafts and play.



HAVEN

provides services and support to children of survivors of domestic violence and children who are victims of sexual assault. Our loving programs help children to feel safe and secure at a time when it is needed most.

RESOURCE & COMMUNITY PARTNERSHIP PROGRAM

HAVEN's resource and community partnership program is a one-stop resource for survivors to realize their path to stability. The program provides survivors with resources for medical, financial, governmental and legal services. Survivors can work with "resource room" staff to find housing and employment. HAVEN team, volunteers, corporate partners and other nonprofits pull together to assist survivors in reaching personal goals. Monthly workshops and one-on-one assistance are available.



HAVEN's first response/court advocates are available around the clock, 365 days a year for survivors. They provide immediate crisis intervention and emotional support for victims and their family members at Oakland County hospitals and police stations following an assault. They are trained to work side-by-side with survivors as they move through the complex legal system providing support and education. HAVEN's personal protection order (PPO) office is also staffed by court advocates. They guide survivors on creating personal safety plans including the filing of a PPO when necessary.



Safe Therapeutic Assault Response Team

Licensed forensic nurse examiners provide comprehesive medical forensic exams and compassionate emotional care for survivors of sexual assault. Examiners are especially trained in evidence collection and court testimony. Beginning in fiscal year 2017, START was certified to conduct pediatric exams for victims of sexual assault under the age of 11.



HAVEN has a robust volunteer and intern program. Volunteer opportunities range from one-time group projects to long-term volunteer assignments working alongside our team. We think of our volunteers as the cornerstone of our programs. HAVEN interns are college students earning credits and gaining real-life experience in their field of interest. It's not unusual for a HAVEN intern to be hired upon graduation.

Financial Position I.

Statement of Financial Position | September 30, 2017

ASSETS

Cash and cash equivalents\$715,4	-02
Investments	
Inventories 1,675	
Receivables:	
Grants receivable 143,76	4
Capital campaign contributions receivable	
Other receivables	
Prepaid expenses27,649	
Due from/to related organizations	
Total current assets	93

Beneficial interest in assets held by others	
New Market Tax Credit receivable	
Land, building, and equipment at cost	9,882,952
(Less accumulated depreciation of \$543,501)	
Total assets	

LIABILITIES

Accounts payable	
Accrued compensation	156,640
Deferred revenue	
Note payable, current portion	
Total current liabilities	

LONG-TERM LIABILITIES

Note payable, long-term	10,727,652
Total liabilities	,064,55

NET ASSETS

Unrestricted:	
Board designated	
Undesignated	
Total unrestricted	

Temporarily restricted

Capital campaign	-
Time restricted	
Specific purpose	
Total temporarily restricted	
Total net assets	
Total liabilities and net assets	\$20,031,268

Financial Position 2.

Statement of Activities | Year Ended September 30, 2017

CHANGES IN UNRESTRICTED NET ASSETS:

Federal grant revenue	\$1,472,327
Other grant revenue	
Fundraising activities	
Contributions	
In-kind contributions	
Interest	
Fees and other	
Unrealized and realized gain on investments	135,956

Total unrestricted revenue	4,632,522
Net assets released from restrictions	4,857,731
Total unrestricted revenue and other support	9,490,253

EXPENSES

Program services	2,989,822
HAVEN Foundation expenses	
Supporting services	
Administration and maintenance	
Development	297,298
Loss on assets	
Total supporting services	606,480
Total expenses	5,211,601
Net increase (decrease) in unrestricted net assets	

CHANGE IN TEMPORARILY RESTRICTED NET ASSETS

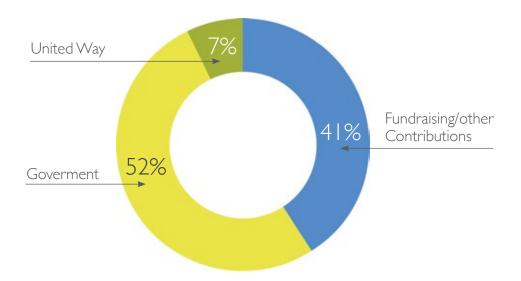
Contributions	357,243
Capital Campaign contributions and other	
Capital campaign related interest	
Net assets released from restrictions	(4,857,731)

Net increase (decrease) in temporary restricted net assets(4,399,849)

Change in net assets	(121,197)
Net assets – beginning of year	9,087,914
Net assets – end of year	\$8,966,717

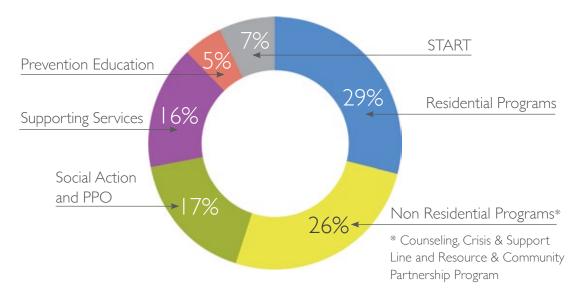
Financial Position 3.

In 2017, HAVEN raised \$3,401,816 in operating funds from these sources:



Financial Position 4.

In 2017, HAVEN spent \$3,352,114 on operations:



Who supports and pays for HAVEN's services?

There are no fees for survivors.

Crisis Services Shelter | Crisis & Support Line | START

2017 Costs: Over \$1.5 million Government Funding: 43% Private Donations: 57%

Moving Out of Crisis

Counseling | Social Action | PPO START | Resource & Community Partnership Program

2017 Costs: Over \$1.2 million Government Funding: 61% Private Donations: 39%

Prevention Education

2017 Costs: Over \$174,000 Private Donations: 96% Presentation Fees: 4%

KEY MESSAGE

HAVEN needs your support. One in three Michigan families experiences domestic violence. In the US, one in five women and one in 33 men are the victims of an attempted or completed rape. We all face the social epidemic of domestic and sexual violence.

HAVEN QUARTERLY HIGHLIGHTS

- Amna Osman joins HAVEN as President & CEO
- HAVEN's START program opens for pediatric patients
- Helping Kids Help Themselves and Gender Respect curriculums taught in all Royal Oak Elementary Schools
- Detroit Lions Courage House continues to benefit HAVEN for the 24th consecutive year
- Lear Corporation supports HAVEN as presenting sponsor of Tailgate for the fifth consecutive year
- HAVEN partners with Guardian Industries to raise awareness in celebration of Domestic Violence Awareness Month
- Gift Giveaway, HAVEN's largest client event serves 728 adults and children. All gifts are kindly donated

- Amna Osman hosts Oakland County Judges Luncheon at HAVEN
- Consent Training taught to all Milford High School seniors
- HAVEN organizes the March for Consent in celebration of Sexual Assault Awareness Month
- HAVEN receives General Motors' Financial Empowerment through Technological Skill-Building grant
- Ford Motor Company Fund grants \$25,000 to support HAVEN's prevention education program
- HAVEN's organic garden is expanded

for being the only place I am understood and validated.

"

Thank You

CLIENT BREAKTHROUGH



HAVEN

empowers survivors of domestic violence and sexual assault. We support them as they make individual choices allowing them to reclaim power and control over their own lives.

Jody Gleason joins HAVEN as Director of Human Resources

- The McGregor Fund grants \$90,000 to support HAVEN
- Prevention Education, Redefine and SPARK program participants conclude with a commemorate field trip
- HAVEN prevention education team presents at the Michigan Coalition to End Domestic and Sexual Violence Annual Conference
- HAVEN trains Waterford Police on Recognizing and Responding to Intimate-Partner Violence
- HAVEN presents Healthcare Screening and Response: Domestic and Sexual Violence training at Henry Ford West Bloomfield Hospital
- HAVEN collaborates on the formation of the Auburn Hills High Risk Response Team
- HAVEN hosts Danger Assessment Training with Dr. Jackie Campbell
- Hero Gala raises net income of \$255,000
- Dig in Your Heels reunion raises over \$14,000 for Prevention Education

The Farber Family Pet center construction is completed

- The Employment Empowerment for survivors fund is initiated by HAVEN Board of Directors
- 100% of HAVEN Board of Directors contribute financially to the operating budget
- MGM Resorts Foundation grants \$5,000 to HAVEN's residential program
- Client safety is enhanced through security camera installation enhancement
- General Motors hosts a golf fundraiser for HAVEN
- Cooper Standards hosts STEM summer camp for HAVEN children

CLIENT BREAKTHROUGH

Thank You HAVEN just feels safe, even the parking lot feels good.

HAVEN EVENTS



Kathy Elston, HAVEN volunteer and former Board Chair, named by WXYZ-TV as Person of the Week



HAVEN's Hannah Heebner celebrates with Roary at the Detroit Lions holiday party for HAVEN kids



Ernestine McRae and Anne Sutton have contributed 40 total work years to HAVEN



Amna Osman, HAVEN's President and CEO



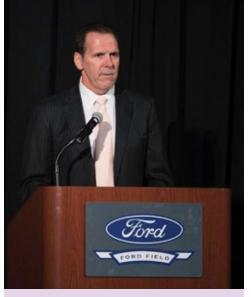
Sue Perlin, HAVEN's treasured Chair of the Board of Directors



Allison Crockford of HAVEN helps prepare for the 2017 Gift Giveaway



The Farber Family and HAVEN Team celebrate the completion of the Farber Family Pet Center



Ken Dallafior honors HAVEN at the 2017 Courage House Dinner

key message HAVEN

is inclusive; we serve all survivors. Domestic and sexual violence is indifferent to race, faith, sexual orientation, gender, gender identity, nationality, age, ability and socioeconomic status.



Volunteers, The Reverend Dr. Tracy Thompson & Kelly Mays represent HAVEN's Speaker's Bureau



Melissa Sinclair of HAVEN steps out in our March for Consent



Ford Motor Company volunteers cook up something special for HAVEN residential clients



Chantal Cornfield and her brother, Chris Letts, HAVEN's Board of Director Secretary celebrate at HAVEN's Hero Gala



Cooper Standard host STEM Summer Camp for HAVEN kids



HAVEN Gratefully Acknowledges

our donors who have directly supported survivors and their families on the path to healing.

\$80,000 - \$110,000

Detroit Lions Charities Detroit Lions Courage House McGregor Fund United Way for Southeastern Michigan

\$50,000 - \$79,999

Estate of Elizabeth R. Beyer

CLIENT BREAKTHROUGH

HAVEN has helped me become stronger mentally, set boundaries and have courage and hope to move on.

\$10,000 - \$49,999

Artichoke Garlic Foundation Suzanne Baber Ciena Healthcare Clare Dusevoir Trust Community Foundation for Southeast Michigan Cooper Standard Craig Newmark **DeRoy Testamentary Foundation DTE Energy Foundation** Flagstar Bank Ford Motor Company Fund Debra Glendening Kelly Services, Inc. Kirk in the Hills Magna International Michigan State Bar Foundation Greg and Teresa Mulawa Pepsi Beverages Company **Premier Pet Supply** SRG Global, Inc. Susan and Lawrence Perlin **Tuktawa Foundation** Universal Fire and Casualty Insurance Company Nancy S.Williams Verizon Wireless

\$5,000 - \$9,999

Alderney Advisors Bank of Ann Arbor BrassCraft Industrial Products Conway MacKenzie Crestmark Bank First United Methodist Church of Birmingham Harry Howes Huntington Bank The Jewish Fund John and Jean Dinan Foundation Lear Corporation John and Nancy Ludwick Lyon Foundation Inc. Magna Seating Systems Engineering MassMutual Michigan Metro - Mr. & Mrs. **Dennis & Shelley Fiore** MGM Resorts Foundation **PNC** Foundation Daniel and Gail Rabahy Robert and Janice Ross Ruby & Associates, Inc. TD Auto Finance The TIX Foundation Inc. United Way of Greater Atlanta Vitec LLC Walnut Creek Country Club Kathryn Warner Christopher Wilcox Willis Towers Watson The Young Foundation YourCause, LLC

\$2,5000 - \$4,999

AISIN World Corp. The Ajemian Foundation Gretchen and Thomas Anderson Diane and Thomas Antishin Auburn Pharmaceutical **Beaumont Hospitals Bloomfield Hills Financial** Jeanne Carlson Clannad Foundation Clark Hill PLC Comcast Cable Community Choice Credit Union Community Foundation of Greater Rochester Michael and Janice Corrigan Dakkota Integrated Systems LLC Karen and Kenneth Dallafior Delta Dental Foundation Detroit Industrial School Dykema Gossett PLLC Kathy and Jeff Elston Karol Foss Dennis Graham Guardian Industries Health Alliance Plan Huron Consulting Group Inc ISCG Workplace Inspired Islamic Association of Greater Detroit Mark and LaTonya Jackson Monique LeGris Edward Levy and Linda Dresner Levy Michael & Peggy Pitt Charitable Trust

Michigan State Medical Society Foundation Michael and Candice Mihalich Terri Moon Morgan Stanley Carol Morton and David Robinson Oakland Casual Oakland University Terry and Alisa Parrelly Plante & Moran, PLLC Stephen and Jeannine Rawe

My HAVEN counselor is wonderful. To say she has been a life saver to me is an understatement.

CLIENT BREAKTHROUGH

Rochester Hills Chrysler Jeep Howard Rosman and Sarine John-Rosman SKB Family Fund Stone Foundation of Michigan Kevin and Lydia Stutler Debra Thorpe Lawrence Trahan United Way of Metropolitan Dallas United Way of Metropolitan Dallas United Way Plymouth Community VERSA Development, LLC Village Club Foundation White Glove Workshops Carole Winnard Brumm and Gregg Brumm Young Woman's Home Association

\$1,000 - \$2,499

Abiding Presence Church Alvarez & Marsal Michael Angona Robert and Pamela Audette Allison Bach Bank of America Charitable Foundation Inc. A. Lori Beirne-Kennedy and Jon Kennedy Gerald and Karen Beltry Jane Bowman and Jon Dady H. James and Mary Boyes lames and Maurine Brennan Charlene Brewer Sue A. Brown Karen Burstein Carnegie Institute, Inc. Carolyn Carter Joanne and John Carter Denise and Russ Christy Club General Motors Center for Financial Planning Elaine Coffman Jessica Cooper **Credit Acceptance Corporation Daniel Foundation** Brent and Karen Davidson Dickinson Wright PLLC Donate Well Patrick and Shawn Dunn Marianne Dwyer Monica Emerson FADV (Fight Against Domestic Violence) | G. and Janice Faigle

1,000 - 2,499 (continuation)

Blanca Fauble Sharon and Glen Fayolle Federated Campaign Stewards Alan and Sharon Ferrara First Presbyterian Church of Birmingham James and Alice Forrest Four Seasons Garden Center Sherlyn I. Fox Patricia Freeland Michelle Gallardo Michelle Gilbert GKN Driveline North America. Inc. Jody Gleason Bruce and Joanne Godfrey Meg and Thomas Gordy Grimaldi Foundation Steve Hane Harness Dickey Kristi and Ahmed Hassouna John Heebner Hitachi Automotive Systems America Annette and Edward Holder Donna M. Inch Pamela Johnson Jeff Johnston Christopher and Sarah Jones Stacee and Paul Jones Debra L. Jordan Patricia Kasiewicz Elizabeth Keblaitis William Keller

Donna Krall Kubien, LLC Kamlesh Kumari-Lobo **Christopher Letts** Joan Malak Mann Family Foundation Alicia Masse lim Matthew Kelli Matthew Machelle and Randall McAdory Robbin and Scott McCain Sarah and Mick McClelland Leo and Alice McIntyre Terry Merritt MGM Grand Detroit Casino Michigan Optometric Association Christy and Dominic C. Moceri Molly Maid of Birmingham lames and Patricia Moritz **Beth Morrison** Gregory and Bridget Murray Marcus and LaDonna Murray New Outlook Ministries Marja and Gerald Norris North Congregational Church North Hills Christian Reformed Church North Oakland Wolfpack Oakland TSC Danielle and Jason Olekszyk Patricia O'Neill Orchard Lake Community Presbyterian Church

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Sterling Bank & Trust Christopher Stoddard Janet Stuart The Bon-Ton Stores, Inc. The Gornick Fund Mary Ann and Kenny Tournoux Travelers Trion Solutions Truist Unione Donne Italiane-Estero DBA UDI-E Joan Wells Wilmot and Wanda Wheeler William Davidson Foundation Marvin I.Wolf

While we are grateful for all gifts, space does not allow us to list every donation we receive.

This list is based on cumulative giving from October 1, 2016 through September 30, 2017 above \$1,000. For an expanded listing, please visit www.haven-oakland.org/about/financial-reports.

HAVEN also gratefully recognizes the support of our **647 in-kind donors, whose donations of items and services totaled more than over \$347,000.**

Philanthropic support is very important to us and we make every effort to ensure there are no omissions or misspellings. Please forgive any oversights and contact us so that we may amend unintentional errors. Contact Allison Crockford at 248-322-3706 or akirk@haven-oakland.org.

Detroit Lions PartnershipOVER 35 YEARS

The relationship began in the 1980's with HAVEN's first executive director Debi Cain and her husband Luther Blue, who was a wide receiver for the Detroit Lions. Like many nonprofits, HAVEN was in need of volunteers to help out with odd jobs and projects. Luther and his Lions teammates provided countless hours of free labor.

Since those early days, the relationship has grown significantly to include the annual Courage House dinner which has raised over \$2.4 million over 24 years. The Lions also hosts two signature parties each year for the children HAVEN serves, the Back to School party and the holiday party at Ford Field. Both events allow children to interact with Lions players, creating fun, life-long memories. It is not unusual to see our Lions players, administration and Lions legends at other special HAVEN events including our Halloween Trunk or Treat and our Tailgate fundraiser.

"The Detroit Lions' decades long relationship with HAVEN is very special to our organization," said Detroit Lions Director of Community, Relations Lauren Clayborne. "From the creation of the Detroit Lions Courage House Dinner 25 years ago, to the recent expansion of our grant and Redefine programming efforts, working with HAVEN on the elimination of domestic violence in Southeastern Michigan is a pillar of our community relations efforts."

In 2015, the Lions began funding HAVEN's new Redefine prevention education program. Redefine is an interactive, multi-session learning program targeting male high school students. The students in both Oakland County and the Detroit Public Schools who identified as leaders in their schools are taught about the root causes of domestic and sexual violence, the dynamics of healthy relationships, bystander intervention, and consent. Detroit Lions players participate in the final session and then join the students in celebrating their graduation from this impactful program.

Our friendship with the Detroit Lions is invaluable. They have enabled us to reach more survivors and their children and to educate more people in our local communities. Join us in a special call-out to our hometown team. Thank you Detroit Lions!

HAVEN Leadership

EXECUTIVETEAM

Amna Osman President and CEO

Emily Matuszczak Senior Director of Programs

Marianne Dwyer Director of Business Operations

Carole Winnard Brumm Executive Director, HAVEN Foundation Acting Director of Development, HAVEN

Jody Gleason Director of Human Resources

Leslie Stratton Acting Director of Human Resources - Through May 2017 Marketing Consultant

CLIENT BREAKTHROUGH

I'm so grateful for everything I receive here. I try to help referring women here because I feel safe.

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PROGRAM DIRECTORS

Karen DeKett Director of Social Action

Pamela English Director of Information Services

Camilla Robarts Director of Counseling Services

Sara Robinson Director of Residential Services

Diane Zalecki Director of START (Safe Therapeutic Assault Response Team)

PROGRAM SUPERVISORS

Jocelyn Clarke Crisis and Support Line Supervisor

Blair Grinn Civil Advocacy Supervisor

Ernestine McRae Manager of Resources and Community Partnerships

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HAVEN FOUNDATION BOARD OF TRUSTEES

Terry MerrittChairperson Diane Antishin Carole Winnard Brumm Alicia B. Masse Robbin McCain



We're more than a shelter. HAVEN works with survivors of domestic violence and sexual assault providing a 24/7 crisis line, medical forensic exams, counseling, resources, court advocacy, and shelter.

