

Contact Information for Local Resources,
most often given out by Crisis Line:

Domestic Violence & Sexual Assault:

HAVEN: 248-334-1274
Toll Free: 1-877-922-1274

Turning Point

586-463-6990 Crisis Line
P.O. Box 1123
Mt. Clemens, MI 48046
www.turningpointinc.com

Services: 24-Hour Emergency Shelter, Domestic and Sexual Violence Counseling, Hospital and Court Advocacy, Children's Program, Community Education, Support Groups, Forensic Nurse Examiner Program (FNEP)

Interim House

313-861-5300
P.O. Box 21904
Detroit, MI 48221

Services: Temporary housing and support services for women and children survivors of domestic violence.

Serenity Services

18701 Grand River, #117
Detroit, MI 48223
Web address: www.mcadsv.org
Hotline: (877)-855-5948
Business Line Primary: (313) 267-1911
Domestic Violence Program

First Step of Western Wayne County

734-459-5900 Crisis Line
888-453-5900 Toll Free Line
734-416-1111 Business
www.firststep-mi.org

Services: Domestic violence and sexual assault services. Provide shelter and counseling.

Lapeer Area Citizens Against Domestic Assault

P.O. Box 356
Lapeer, MI 48446
Web address: <http://www.lacada.org>

Crisis Line Primary: (810) 667-4175
Counties Served: Lapeer, Surrounding
Domestic Violence & Sexual Assault Services/Shelter

YWCA of Greater Flint

310 E. Third St.
Flint, MI 48502
Crisis Line Primary: (810) 238-7233
Counties Served: Genesee
Domestic Violence & Sexual Assault Services

LACASA

2895 West Grand River Ave.
Howell, MI 48843
Web Address: www.lacasa1.org
Domestic Violence Crisis Line: (517) 548-1350 ext. 223
Toll Free (866) 522-2725
Counties Served: Livingston
Domestic Violence & Sexual Assault Services

Safe House Center

4100 Clark Rd
Ann Arbor, MI 48105
Web Address: <http://www.safehousecenter.org/>
Crisis Line Primary: (734) 995-5444
TTY Crisis Line: (734) 973-2227
Business Line: (734) 973-0242
Washtenaw County SART: 734-817-3463
Sexual Assault Forensic Exam
Counties Served: Washtenaw
Domestic Violence/Sexual Assault Agency

Sexual Assault Nurse Examiners:

HAVEN's START Program: 248-334-1274
Wayne County SAFE pager: 313-430-8000
Turning Point, Macomb County: 586-463-6990
Washtenaw County SART: 734-817-3463

To **Order** Sexual Assault Collection Kits: 989-835-6771

Homeless Shelters:

Oakland County
Grace Centers of Hope (Pontiac): 248-334-2187

New Bethel (Pontiac): 248-333-7010
SOS (Royal Oak): 248-546-6566
The Sanctuary (Teens): 248-547-2260

Macomb County

MATTS: 586-755-5191
MCREST: 586-468-0775

Wayne County

Wayne County Family Shelter: 734-721-0590
COTS Emergency House: 313-831-3777
Genesis House III: 313-331-8990
1-800-A-Shelter: 1-800-274-3583

Oakland County Services & Attorneys/Legal Services:

Oakland County Circuit Court:

248-858-0656
1200 N. Telegraph
Pontiac, MI 48341
<http://www.oakgov.com>

Oakland County Jail: 248-858-1800

Secretary of State: 248-373-1320

Social Security Office: 248-772-1213

Oakland County PPO Office, staffed by HAVEN

248-975-9511

Fax: 858-2128

1200 N. Telegraph

Pontiac, MI 48341

Location: The PPO office is located in the Juvenile Intake area on the Ground Floor, East Wing of the courthouse and is staffed by HAVEN. Hours: 8:00 a.m. to 4:00 p.m., Monday through Friday, excluding legal holidays.

Oakland County Court Offices/Prosecutor

248-858-0656

1200 N. Telegraph Rd

Bldg 14 E

Pontiac, MI 48341

Oakland County Friend of the Court

248-858-1565

800-357-4507 (outside Oakland County)
230 Elizabeth Lake Road
Pontiac, MI 48341

Family Law Assistance Program

248-335-0125 ext.2

Services: Provides legal assistance for all family matters, walk in clinic every other Wednesday at the Oakland County Law Library.

Call for dates and times (do not call the library)

Requirements: Low income and a United States citizen or eligible alien; you must need legal services in Oakland County or live in Oakland County; circumstances must be related to family law issues such as divorce, custody, parenting time, child support, Personal Protection Order (PPO), etc. You must not already be represented by an attorney.

U of D Urban Law Clinic

313-596-9805

313-596-0200 Fax

Common Ground

248-456-0909

800-231-1127 - toll free

1410 S. Telegraph

Bloomfield Hills, MI 48302

Services: Legal Clinic every Tuesday from 6:30 to 8:00pm at the main office

Christian Legal Aid

St. Vincent DePaul

46408 Woodward

Pontiac, MI 48342

248-269-2027

www.clsnet.org

Southfield Legal Clinic

26080 Berg Rd.

Southfield, MI 48033

248-796-4540

www.cityofsouthfield.com

Salvation Army William Booth Legal Clinic

The Salvation Army – Pontiac Corps

34 Oakland

Pontiac, MI 48342

313-361-6340

Lawyer's Referral Service - Oakland County Bar Association

248-338-2100 - North Oakland County

248-398-3937 - South Oakland County

Hours: Mon.-Fri. 9:30am-3:30pm

Counsel and Advocacy Law Line

888-783-8190 or 248-569-9658

Oakland County Welfare Rights

248-334-8117

132 Franklin Road, Suite 202

Pontiac, MI 48341

Services: Advocacy related to problems with welfare programs, monthly newsletter, and tax refund forms done for members.

Food & Clothing:

United Way of Pontiac

800-552-1183 Tel-help

50 Wayne St.

Pontiac, MI 48342

Services: Provides referrals to community resources

God's Helping Hands

248-852-7400

2240 Star Court

Rochester Hills, MI 48309

www.rochesterroc.org

Services: clothing, food

Oakland-Livingston Human Services Agency

248-209-2648- Nutrition Counseling

248-209-2655- Emergency Food Program

800-482-9250- Utilities Assistance

248-451-1782- Community and Family Housing and Energy

196 Cesar E. Chavez

Pontiac, MI 48343

St. Vincent de Paul

248-332-0283

46408 Woodward Ave.

Pontiac, MI 48342-2240

Services: Soup kitchen, clothing

Furniture Bank of Oakland County

333 N. Perry
Pontiac, MI 48342
Main: 248-332-1300
Fax: 248-332-2525

REFERRALS TO THE FURNITURE BANK NEED TO BE FOR CLIENTS ONLY!! This means for clients of residential, counseling, advocacy. Our clients receive a high priority at the furniture bank. Any callers who need help with furniture should be referred to Lighthouse or DHS – although Lighthouse is usually faster.
Helps with furniture for victims of Domestic Violence.

Women, Infants, and Children (WIC)

248-858-1272 OAKLAND COUNTY
586-469-5471 MACOMB COUNTY
734-727-7106 WESTERN WAYNE
313-876-4555 DETROIT

Services: foods for infants (birth-12months), foods for women and children, nutrition education, high-risk nutrition counseling, health care referrals, breastfeeding promotion and support

Department of Human Services Offices:

Pontiac

1685 Baldwin Rd.
Pontiac, MI 48340
248-975-5400

Pontiac

235 N. Saginaw
Pontiac, MI 48342
248-975-5200

Madison Heights

30755 Montpelier
Madison Heights, MI 48071
248-583-8700

Walled Lake

195 Ladd Rd.
Walled Lake, MI 48390
248-669-7600

Services: Can apply for SER funding for utilities

Lighthouse

248-920-6100 Pontiac
248-673-4949 Clarkston
P.O. Box 425
Pontiac, MI 48387

Services: Emergency and case management services to persons who are homeless or having financial difficulties. Must be an Oakland County resident.

Open Door Outreach Center

248-360-2930

7170 Cooley Lake Rd.

Waterford, MI 48327

Services: Emergency food, resale shop, small appliance, holiday meals, and financial assistance for White Lake, Commerce Twp., Waterford, Walled Lake and West Bloomfield

Baldwin Clothing Closet

248-338-3280

Neighborhood House of Rochester

248-651-5836

1234 Inglewood

Rochester, MI 48308

www.rawh.org

Services: Food, clothing, furniture, medical equipment and financial assistance; must have ID and be a resident of Rochester, Rochester Hills and Oakland Twp.

Salvation Army

www.salvationarmy.org

Farmington Hills

248-477-1153

27500 Shiawassee

Farmington Hills, MI 48336

Pontiac

248-334-2407

34 Oakland Ave.

Pontiac, MI 48342

Royal Oak

248-585-5600

3015 N. Main

Royal Oak, MI

Housing:

Ferndale Housing Commission

248-547-9500

415 Withington

Ferndale, MI 48220

9 mile and Woodward
Hours: Mon.-Fri. 8am -5pm
Services: Section 8 housing.

Royal Oak Twp Housing Commission

248-398-8101
8900 Cloverdale
Ferndale, MI 48220
Hours:8:30 am-5 pm.
Services: Low income housing.

Madison Heights Housing Commission

248-583-0843
300 West 13 Mile Rd
Madison Heights, MI 48071
Hours: 8:00-4:30 pm
Services: Section 8 housing.

Southfield Housing Commission

248-796-4170
26080 Berg Rd
Southfield, MI 48034
Services: Section 8 housing loan programs.

Pontiac Housing Commission

248-338-4551
132 Franklin Boulevard
Pontiac, MI 48341
Hours: 8am-5pm
Services: English and Spanish provided. Section 8 housing choice voucher program.

Plymouth Housing Commission

734-455-3670
1160 Sheridan Dr
Plymouth, MI 48170

Royal Oak Housing Commission

211 Williams
Royal Oak, MI 48067

Michigan State Housing Development Authority (MSHDA)

517-373-8370 JDG Associates
313-456-3571- Detroit Office

Housing Counseling Unit

Oakland County Community Home Improvement Center

248-858-5402
250 Elizabeth Lake Rd.
Pontiac, MI
Hours: 7 am -5pm
www.oakgov.com/chi

Services: Provide counseling and advice to tenants and homeowners on property maintenance and financial management, mortgage default resolutions services, including delinquency, default, or foreclosure problems, reverse mortgage counseling to allow seniors to stay in their home and maintain a decent lifestyle, education and counseling for both tenants and landlords on issues such as evictions and security deposit law, fair housing counseling, information on government subsidies for rent and/or purchase programs, information on non-profit (non-government subsidized) organizations that maintain low cost housing lists and assist with security deposits, utility payments, and/or back rent, affirmatively further fair housing by identifying barriers, setting goals to overcome these impediments, and reviewing progress and revisiting goals as necessary.

Housing Plus, Inc.

248-253-0280
70 Lafayette
Pontiac, MI 48342

Services: Provides housing options for persons who are homeless and have a mental illness diagnosis. There may be a wait list.

Lighthouse

248-920-6100

Hours: Mon.-Thurs. 9am-4pm Fri.9am-3:30 pm (12pm -1pm closed for lunch).

Services: Must call for appointment. Homeless Prevention Program provides help with security deposit and first month's rent. Must attend 3 classes at 8 hours total.

PATH (Lighthouse) – Transitional Housing

www.lighthousepath.org

46156 Woodward
Pontiac, MI 48342
248-335-1950

Program length up to 2 years. Mother must be employed or in school for the equivalent of 40 hours per week. Residents must be drug/alcohol free, male guests are not permitted overnight, \$100.00 security deposit, 2 interviews, TB test and Drug screen required.

OLHSA

248-209-2600 Main Office
196 Ceaser E. Chavez
Pontiac, MI, 48342
Hours:9 am-5 pm.

Services: Utilities, Headstart, food, and Older Adult Services.

Department of Human Services

Pontiac

1685 Baldwin Rd.
Pontiac, MI 48340
248-975-5400

Pontiac

235 N. Saginaw
Pontiac, MI 48342
248-975-5200

Madison Heights

30755 Montpelier
Madison Heights, MI 48071
248-583-8700

Walled Lake

195 Ladd Rd.
Walled Lake, MI 48390
248-669-7600
Services: Can apply for SER funding for move in costs

Agape – Transitional Housing

26677 W. 12 Mile Rd.
Southfield, MI 48034
248-372-2704
248-799-2446

Services: Program for 18-22-year-old women with no children. The agency provides crisis care, job training, education, recreation, exercise programs, and life skills.

Oakland County Health Department: 248-858-1280

For Children:

Children's Protective Services-Department of Human Services

Oakland County:

866-975-5010 (24 hour reporting and info line)

Fax: 248-975-4942

www.michigan.gov/fia

Macomb County 24-hour Reporting Line: 1-877-412-6109

Wayne County 24-hour: 1-800-716-2234

Care House

(Child Abuse and Neglect Council of Oakland County)

248-332-7173

248-333-0999 Crisis line

46765 Woodward

Pontiac, MI 48341

www.carehouse.org

Services: Crisis line, online training for staff, counseling for victims and family intervention, and prevention programs.

***All other service MUST be accessed through legal and protective services

*** Does not perform rape kits for children but can direct callers to a trained physician.

Oakland County Child Care Council 4C

248-333-9545

2111 Cass Lake Rd. Suite 104

Keego Harbor, MI 48320

Services: Referrals for child care

Early On Oakland

248-209-2084

2100 Pontiac Lake Rd.

Waterford, MI 48328

www.oakland.k12.mi.us

Services: Early childhood evaluation and services Birth – 3 years with developmental delays.

Department of Human Services

Pontiac: Baldwin Rd: 248-975-5400

Bloomfield Hills: 248-975-4800

Madison Heights: 248-583-8700

Pontiac: Saginaw St: 248-975-5200

Walled Lake: 248-669-7600

Counseling & Mental Health Services:

Common Ground

800-231-1127 Crisis Line, toll free

248-456-0909 Crisis Line, local number

248-456-1991 24 Hour Crisis and Screening Information for Psychiatric Services

The Crisis Line also features a Teen 2 Teen Talkline (4- 10 p.m. only)

Services: Information and referral, support groups for: survivors of suicide, homicide survivors and survival skills for parents (parents of teens and pre-teens), victim assistance program. Provides 24 hour psychiatric services

Oakland Family Services

www.oaklandfamilyservices.org

Services: Alcohol and drug treatment and prevention, Family Trauma and Violence, Fathers' Resource Center, Mental Health Treatment

Pontiac

248-858-7766
114 Orchard Lake Rd.

Berkley

248-544-4004
2351 W. Twelve Mile Rd

Rochester Hills

248-853-0750
130 Hampton Circle Suite 100

Walled Lake

248-624-3812
2045 E. West Maple Rd. D-407

Jewish Family Services

248-592-2300 (Will reach both W. Bloomfield and Oak Park)
6555 W. Maple Rd.
W. Bloomfield, MI 48322
Crown Pointe Office Plaza
25900 Greenfield Rd. Suite 430
Oak Park, MI 48237
www.jfsdetroit.org
Services: Counseling

Catholic Social Services

Farmington: 248-539-3592
Pontiac: 248-334-3595
Royal Oak: 248-548-4044
Waterford: 248-666-8870

We Can Help: Professional Counseling Services

248-752-5080
6130 Cochise Drive
West Bloomfield, MI 48322
www.wecanhelpcounseling.com
Services: Provides ONLY In-home individual counseling services for adults and children ages 4 and up. Counseling includes: Anger management, Conflict resolution, Grief and loss, depression, parenting skills, ADHA and other special needs.

Arab-American Chaldean Council

248-354-8460

20300 Civic Center Dr. Ste. 318
Southfield, MI 48076

Services: Prevention of mental illness, psychological and social problems for Arab-Americans and their families.

Southfield Human Services

248-796-4540

26080 Berg Rd.

Southfield, MI 48034

Services: Therapy, counseling, legal aid, parent/youth guidance

Neighborhood House

248-651-5836

1234 Inglewood

PO Box 112

Rochester, MI 48303

Services: For residents of Rochester Hills, Rochester, Oakland Twp. and Auburn Hills (up to I-75). Individual counseling

Centro Multicultural La Familia

(248) 858-7800

35 W. Huron, suite 500

Pontiac, MI 48342

www.centromulticultural.org

Services: Domestic violence counseling (Spanish language program to help victims of abuse). Services include housing, clothing, emergency food and medication within the community. ESL classes, Healthy Start Program, and The Spanish Alcohol and Drug Treatment Program, Friend of the Court.

Lutheran Family Services

248-968-0100

15160 W. Eight Mile

Oak Park, MI 48237

Easter Seals of Michigan

248-372-6800 Adult Mental Health Services

800-757-3867

800-649-3777 Relay service for the hearing impaired

Havenwyck

800-401-2727 Psychiatric Assessment

248-373-9200

1525 University

Auburn Hills, MI 48326

Transportation:

SMART Bus

866-962-5515 Bus information

313-223-2305 TDD for Fixed

800-624-3455 TDD for Connector

www.smartbus.org/smart/home

Serves parts of Oakland, Macomb and Wayne Counties

Greyhound Bus

800-231-2222 Fares and schedules

800-531-5332 Spanish

51000 Woodward

Pontiac, MI 48342

Amtrak

1-800-USA-RAIL

1-800-523-6590 TTY/TDD

1600 W. Wide Track Dr.

Pontiac, MI 48242

Pontiac Cab

248-332-8880

Abbey Cab

248-666-2110

Substance Abuse:

PACE (PRIOR AUTHORIZATION CENTRAL EVAL. UNIT)

248-858-5200

888-350-0900 x. 85200

250 Elizabeth Lake Rd.

Pontiac, MI 48341

Services: Central referring system for inpatient and outpatient substance abuse in the area. Can provide some money for treatment for OAKLAND COUNTY residents.

Catholic Social Services of Oakland County

248-548-4044

1424 E 11 Mile Rd

Royal Oak, MI 48073

Services: Out-patient counseling based on ability to pay and accepts some insurance

Centro Multicultural La Familia

(248) 858-7800
35 W. Huron, suite 500
Pontiac, MI 48342
www.centromulticultural.org
Services: Substance abuse services for Spanish speaking clients

Oakland County Office of Substance Abuse: 248-858-0001

Services for Specific Ethnicities:

Centro Multicultural La Familia

(248) 858-7800
35 W. Huron, suite 500
Pontiac, MI 48342
www.centromulticultural.org

Arab Community Center for Economic and Social Services

6451 Schaefer Road
Dearborn, MI 48126
Victims of Crime: (313) 216-2202
Business Line Primary: (313) 945-8138
Fax: (313) 624-9418
Counseling services for children, victims of crime, battered women, domestic violence, and refugee.

Arab-American Chaldean Council

248-354-8460
20300 Civic Center Dr. Ste. 318
Southfield, MI 48076
Services: Prevention of mental illness, psychological and social problems for Arab-Americans and their families.

Michigan Asian Indian Family Services

888-664-8624 Crisis Line
P.O. Box 252673
West Bloomfield, MI 48325
www.maifs.org
Services: Crisis counseling for battered spouses, children and parents, temporary shelter for abused individuals, help for those who are widowed or divorced, ways to manage depression, coping with grief and mourning, assistance for elderly citizens without caretakers, alcohol and drug abuse counseling, language interpreters/translators, moral support for international students

International Institute

313-871-8600

111 E. Kirby

Detroit, MI 48202

Services: Multi-lingual counseling staff, immigration service, social services for immigrants, help with: green cards, visas, employment, foreign doctor referral, free English classes

LGBTQ

Affirmations

800-398-4297 Crisis Line

Hours: Tuesday –Thursday 4-9 p.m., Friday & Saturday 4-10 p.m.

248-398-7105 Business Line

248-398-6960 TTY

290 W Nine Mile Rd

Ferndale, MI 48220

Hours: Tues.-Thurs. 4-pm. Fri. and Sat. 4-10pm

www.goaffirmations.org

Triangle Foundation

313-537-3379

313-537-3323

877-787-4264 Report an incident

19641 W Seven Mile Rd

Detroit, MI 48219

Services: Statewide civil rights advocacy, victim's services, direct assistance/advocacy, education, attorney referral project.

www.tri.org

Employment:

Oakland County Workforce Development Division

248-858-5520

1200 N. Telegraph Rd.

Bldg 47-W Dept 437

Pontiac, MI 48341

Services: free training/job service. Help with resume/internet/fax/copy workshops.

Michigan Works! Service Centers

Ferndale Career Center

248-545-0222

713 East 9 Mile Road

Ferndale, Michigan, 48220

www.ferndaleschools.org

Joblink Career Center

248-276-1777

1847 North Perry Street

Pontiac, Michigan, 48340

www.michigantalentbank.org

Joblink Career Center offers tutorials on fax and copy machines. And also provides assistance with job search/resume/interview skills. **No placement.

Oak Park Career Center

248-691-8437

22180 Parklawn Room #105

Oak Park, Michigan 48237

Troy Career Center

248-823-5101

550 Stephenson HWY., #400

Troy, Michigan 48083

www.troycareercenter.com**Walled Lake Career Center**

248-926-1820 (Novi)

615 North Pontiac Trail

Walled Lake, Michigan 48390

www.michworks.org**Waterford Career Center**

248-682-3417

5195 Pontiac Lake Road

Waterford, Michigan, 48328

www.waterford.k12.mi.us/careers/**Oakland Livingston Human Service Agency**

248-858-5091 Head Start

P.O. Box 430598

196 Oakland Avenue

Pontiac, MI 48343

The Resource Network

248-335-6620

Services: Information on taking the GED, post employment training

Focus HOPE

313-494-5500

1400 Oakman Boulevard

Detroit, MI 48238

Services: Job training, education

International Institute

313-871-8600

111 E. Kirby

Detroit, MI 48202

Services: Multi-lingual counseling staff, immigration service, social services for immigrants, help with: green cards, visas, employment, foreign doctor referral, free English classes

Women's Bureau, US Department of Labor: 800-827-5335